

THE CULLMAN-JEFFERSON COUNTIES GAS DISTRICT

P.O. BOX 399

CULLMAN, ALABAMA

RULES AND REGULATIONS

Adopted by Resolution by the Board of Directors on April 20, 2021 effective May 1, 2021

1. Bills for gas service will be issued monthly, and while the District will make every reasonable effort to see that each customer of the District receives his bill, no responsibility will be assumed for non-delivery when same has been mailed at the Post Office.
 2. All charges for gas service are due and payable at the offices or collection agencies of the District, during business hours, on or before the discount date shown on the bill. The customer making the payment by mail is entitled to discount only when payment is received on or before the discount date of the month in which payment is due. Bills will show clearly the dates of the service period covered.
 - (a) The District specifically reserves the right to collect delinquent fees and charges and to assess such costs of collection, including attorney's fees and costs, to the customer.
 3. A Security Deposit is required for gas service, based upon the Fee Schedule. Residential customers with an approved credit rating receive the Discounted deposit, Residential customers who refuse to provide credit information pay the Maximum deposit, and all other Residential customers pay the Standard deposit. Non-Residential accounts are subject to a deposit amount based upon one (1) month's estimated gas usage. Deposit must be paid prior to gas service being activated. The District reserves the right to apply the security deposit to any unpaid balance on the holders account(s) at the discretion of the District.
 4. Connection/Reconnection fees are due and required to be paid prior to meter being activated/reactivated based upon Fee Schedule.
 - (a) Customers that request service at a new or different location are subject to a Connection Fee.
 - (b) Customers that request service to be restored at their existing service location because of voluntary or involuntary disconnection of service are subject to a Reconnection Fee.
 - (c) Service that has been inactive for forty-eight (48) hours or longer is required to have a Pressure Test performed before gas service will be activated.
 5. Previous balances on disconnected or inactive accounts must be paid in full prior to reinstatement or activation of gas service to existing or new location.
 6. No claim or demand that the customer may have against the District shall be considered as an offset against the payment of service furnished under these regulations.
 7. The District agrees to use reasonable diligence in providing regular and uninterrupted supply of gas, but in case the supply of gas shall be interrupted or fail by accident, or any cause whatsoever, the District shall not be liable for such interruption or failure.
 8. GENERAL
 - (a) The District will extend new service to prospective customers where economically feasible and may require that the prospective customer pay all or part of the cost for lines and/or equipment as determined by the District.
 - (b) All gas piping and gas equipment installations on customer's premises from District's meter shall be done at customer's expense, and subject to the approval of the District's Inspector, and shall comply with requirements as set forth in the Gas Code as adopted by the District and the member municipalities.
 - (c) The District agrees to exercise due care and caution in the excavation and installation of service pipe. The District is not responsible for damages to unmarked buried facilities on customer premise. Employees of the District shall have the right of going on customer's premises for the purpose of making all necessary inspections, repairs and readings. Customer also agrees that service pipe, regulators, meter and meter connections or any extension thereof placed on customer's premises by the District shall belong to and be subject to removal only by said District.
 - (d) Customer agrees to begin billing of service ninety (90) days after service has been run or be subject to Reconnection Fee. The District reserves the right to remove service due to inactivity.
 - (e) Customer agrees that gas shall be purchased under applicable rate, and such gas service shall be through a single point of delivery and such gas shall not be resold.
 - (f) All services will be metered. Where gas meters fail to register, bills shall be calculated based upon historical usage.
 - (g) Residential, Commercial and Agriculture Customers are billed in CCF units. A CCF represents one hundred (100) cubic feet and represents 100,000 Btu's of energy, and is equal to 29.3 KWH of electricity or 1.08 gallons of propane.
 - (h) The only after hours calls requiring response will be trouble calls, i.e. gas escaping and interruptions to business operation.
 - (i) No work will be performed without signed authorization.
 - (j) A customer cannot turn gas off at the meter. Customer must use shut off valve at each appliance.
 - (k) No materials will be sold without Alabama Plumbers and Gas Fitter's Certification.
9. These Rules and Requirements may be amended from time to time and shall apply to all customers without prior notice.