



Dear Customer,

The Federal Department of Transportation currently requires natural gas operators to install Excess Flow Valves (EFV's) on all new installations or replaced service lines to single family residences. Effective April 14, 2017, new regulations now require us to inform you that you can request to have an EFV device added to an existing service line, at the customers' expense. The approximate cost of the device and installation is \$700.00.

An EFV is a mechanical safety device installed in a natural gas distribution service line between the gas main and the meter. If there is a significant increase in the flow of gas, due to a damage, the EFV will close to minimize the flow of gas escaping into the atmosphere; which may decrease the potential for injury and/or property damage. EFV's are not designed to close if a small leak occurs on service lines, gas meter sets, appliances, or on the fuel line beyond the meter.

If you are interested in having one of these devices installed, by Cullman-Jefferson Counties Gas District, please call 1-800-321-6572 and one of our customer service representatives can schedule your installation.

Sincerely,

A handwritten signature in blue ink that reads "Brian Dove". The signature is written in a cursive, flowing style.

Brian Dove, CEO