

THE CULLMAN-JEFFERSON COUNTIES GAS DISTRICT

P.O. BOX 399

CULLMAN, ALABAMA

RULES AND REGULATIONS

Adopted by Resolution by the Board of Directors on April 15, 2008

1. Bills for gas service will be issued monthly, and while the District will make every reasonable effort to see that each patron of the District receives his bill, no responsibility will be assumed for non-delivery when same has been mailed at the Post Office.

2. **All charges for gas service are due and payable at the offices or collection agencies of the Cullman-Jefferson Counties Gas District, during business hours, on or before the discount date shown on the bill.** The customer making the payment by mail is entitled to discount only when payment is received on or before the discount date of the month in which payment is due. Bills will show clearly the dates of the service period covered.

3. All services will be metered. Where gas meters fail to register, bills shall be arrived at by comparison with the same month of the previous year.

4. When service is **disconnected** due to non-payment all charges for service to date become immediately payable, and service will not be reinstated until payment in full has been made. In addition, all reconnections will require a fee paid at office prior to receipt of service plus bill paid in full. **Deposit will be \$200.00, unless customer previously refused to provide credit information. The reconnection charge is \$80.00 for the first time and \$120.00 for the second time. Service left unrestored for 48 hours or longer will require an additional fee of \$25.00 for pressure testing.**

(a) The District specifically reserves the right to collect delinquent fees and charges and to assess such costs of collection, including attorney's fees and costs, to the customer.

5. A standard deposit of \$200.00 will be required of all residential users. A deposit of \$100.00 will be required of all residential customers with an approved credit rating. A deposit of \$300.00 will be required of all residential users refusing to provide credit information. A deposit of one month's estimated gas bill will be required of all other users.

6. No claim or demand that the customer may have against the District shall be considered as an offset against the payment of service furnished under these regulations.

7. The District agrees to use reasonable diligence in providing regular and uninterrupted supply of gas, but in case the supply of gas shall be interrupted or fail by accident, or any cause whatsoever, the District shall not be liable for such interruption of failure.

8. GENERAL

(a) If gas is available, the District will install all piping up to 500' L.F. for gas service to and including cut off valve, regulator meter and connections. Piping in excess of 500' L.F. will be charged to the user @ \$1.00 per Ft. to be paid in advance except as provided in paragraph(b).

(b) All service lines to mobile homes will be charged to the user @ \$3.00 per Ft. to be paid in advance.

(c) All gas piping and gas equipment installations on consumer's premises from District's meter shall be done at consumer's expense, and subject to the approval of the District's Inspector, and shall comply with requirements as set forth in the Gas Code as adopted by the District and the member municipalities.

(d) The District agrees to exercise due care and caution in the excavation and installation of service pipe. Employees of the Cullman-Jefferson Counties Gas District shall have the right of going on consumer's premises for the purpose of making all necessary inspections, repairs and readings. Consumer also agrees that service pipe, regulators, meter and meter connections or any extension thereof placed on consumer's premises by the District shall belong to and be subject to removal only by said District.

(e) Consumer agrees that gas shall be purchased under applicable rate, and such gas service shall be through a single point of delivery and such gas shall not be resold.

(f) One hundred cubic feet (CCF) is the unit of measure on which the charge of **Residential and Small Commercial Gas Service** is based. It represents 100,000 Btu's of energy and is equal to 29.3 KWH of electricity of 1.09 gallons of propane.

(g) **Large Commercial** is any firm customer using over 500CCF in any 24 hr. period.

(h) **Installation charges of \$75.00 per hour for two men and \$90.00 per hour for three men.**

(i) Reconnect fee will be \$50.00 for residential and \$100.00 for small commercial customers who do not pay the minimum bill during the summer months.

(j) Normal hours service call will be \$37.50 minimum and \$37.50 per hour.

(k) \$10.00 charge to turn off pilots for summer.

(l) A customer cannot turn gas off at the meter. Customer must use shut off valve at each appliance.

(m) Connection fee of \$500.00 will be charged for new customers with applicable discounts. Existing services (including account transfers) will be \$25.00.

(n) All calls after hours will be billed a \$50.00 minimum and \$50.00 per hour.

(o) The only after hours calls requiring response will be trouble calls. i.e. gas escaping and restaurants.

(p) Free fall lightup and inspection each year from September 1 - September 30.

(q) **No connection or reconnection fees will be billed, they must be paid in the office.**

(r) No work will be performed without authorization signed.

(s) No materials will be sold without Alabama Plumbers and Gas Fitter's Certification.

(t) **Check returned for insufficient funds will be charged a \$27.00 service charge.**

9. These Rules and Regulations are referred to in, and made a part of, each contract for gas service.